

CFO Office of the Future



Introduction

Purpose:

- To provide NSF CFO perspective for the CFO Office of the Future
- To discuss a financial management transformation case study

Outcome:

BOAC guidance and feedback on the proposed transformation strategy



CFO OFFICE OF THE FUTURE



The AGA "CFO Office of the Future" report examines trends in technology and how they impact the federal CFO. The report examines some of the most important trends in technology and how they impact the federal CFO and in turn, the financial community at large. These trends include emerging technologies such as:

- secure applications,
- cloud technology,
- data analytics,
- process automation,
- auditing with blockchain, and more.



CFO OFFICE OF THE FUTURE . . . Supported by IT Modernization

	FY 2019	FY 2020
Secure Applications	Continuous modernization of IT security program	
Cloud Technology	Continue to migrate cloud-ready capabilities	Migrate more complex applications Introduce new NSF.gov
Data Analytics	Introduce Data Science Desktop Establish Data Governance	Support continuous innovation
Process Automation	Release initial BOTs Establish RPA Governance	BOTs to the people!
Blockchain	Evaluate Block Chain Feasibility Develop prototype	Pilot Grants Community Blockchain
Workforce Reskilling	Launch NSF Career Challenge Udacity Experiment Cyber Reskilling Academy	Implement continuous reskilling



Financial Management Transformation Case Study





Today's Financial Management Environment

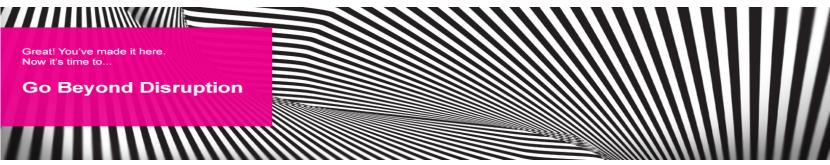
The Washington Post

MBA enrollment is down again. What's the future of the degree?



Prepare accounting students for working with data analytics







Audit dead in a decade?



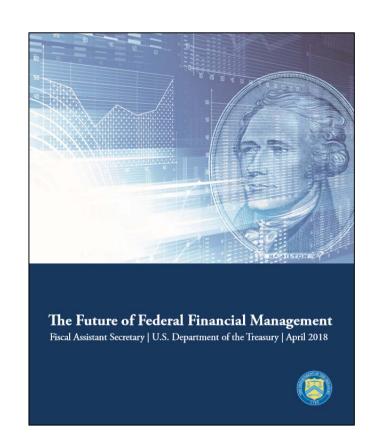
Shifting from Low-Value to High-Value Work



Federal Governance Environment













DFM 2026 Plan



























E is for **ERM**

S is for Shared Services

Workforce

Source: The Impact of Technology on Contemporary Accounting: An ABCD Perspective, Lawrence Gordon

Shift from:
Low Value
As Is
Compliance
Good



To:
High Value
to Be
Value
Great

BOAC Discussion

NSF seeks advice and perspective on financial management modernization priorities and tools for a modern federal CFO office that supports mission delivery and reform efforts.

- Is the proposed transformation framework clear?
- 2. What, if anything, is missing?
- 3. Beyond the framework, what are the critical first steps?
- 4. What assistance should be sought out?
- 5. What are some ways to ensure this gets engrained in the culture?



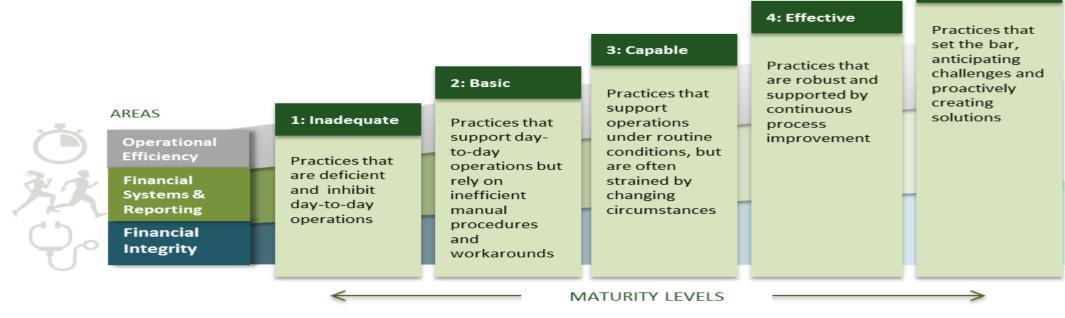


Attachment: Case Study Reference Slides





Treasury FM Management Maturity Model Example





Start up/Turnaround vs. Realignment/Sustaining Success



5: Leading



A is for Artificial Intelligence/Automation

- 1. NSF participation in Treasury Innovation Program
- 2. RPA Tools Selected
- 3. DFM Pilots in Process NSF's first robot IPP-88 (named after IG-88) went into production on 12/4
- 4. Infrastructure Platforms in Process
- 5. Center of Excellence and Governance Model in Progress
- Ongoing NSF RPA Program Under development





B is for Blockchain

- 1. NSF participation in GSA Innovation Program and OMB-Treasury Blockchain Project
- 2. Exploring the hypothesis that implementing a blockchain solution has the potential to improve the grants payment process and spending information sharing. Identify
 - Impacts to grants management functions/activities related to grant recipient payments and reporting spending information
 - Impacts to financial management functions/activities performing grant payment processes and reporting payment disbursement information
 - Programmatic, economic, organizational, technical, and operational implications for the Federal agency and grant recipient entities overseeing, managing, or using the grant payment blockchain solution
- 3. Develop recommendations should the Federal government seek to pursue a grant payment blockchain solution











C is for Cybersecurity

- NSF eliminated and sustained progress on recent information technology security significant deficiency
- 2. NSF was one of first agencies certified as FedRamp compliant
- 3. In 2018 NSF implemented a SSAE 18 service provider report reducing workload while simultaneously strengthening iTrak financial system security
- 4. There is no space between OCFO/DFM and OCIO/DIS teams.

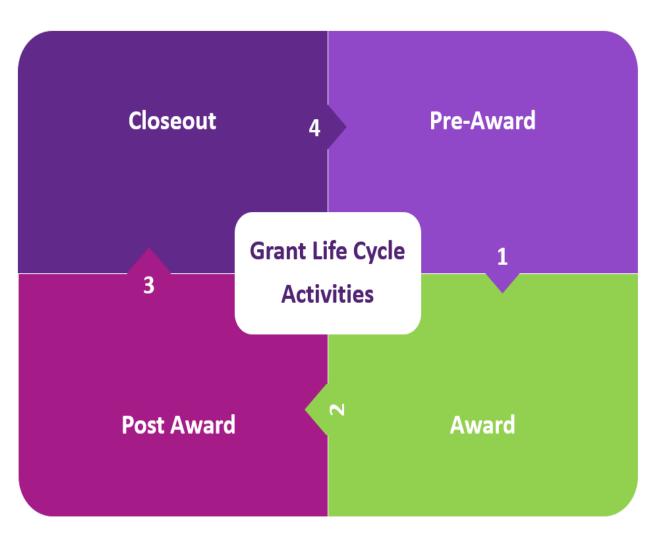






D is for Data Analytics

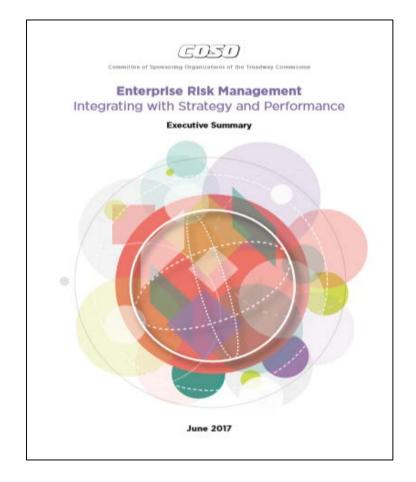
- 1. NSF built a Data Warehouse
- NSF participation in development of PMA Data Strategy and CFOC Data Quality Playbook
- 3. DFM Pilots Charge Cards, Financial Assistance Model
 - Identify hidden relationships
 - More efficiency ability to assess internal control continuously
 - Analyze transactions in less time and more cost effective than traditional testing





E is for ERM

- 1. Deal with the proliferation of data
- 2. Leverage Al and automation
- 3. Manage the cost of risk management
- 4. Build a stronger organization



W is for Workforce

- 1. Strategic Workforce Planning
- 2. Succession Planning and Leadership Development
- 3. Career Development and Training
- 4. Work Life Balance
- 5. Planning an AGA-AICPA-OMB-CFOC/CIOC workforce initiative





S is for Shared services

NSF and Treasury plan to conduct a Pre-Engagement Project together

- Objective
 - Identify *critical gaps* and preliminary solutions for gap closures
 - Foster open minded and outside-the-box thinking for gap solutioning
 - Develop preliminary target state environment and migration strategy



- <u>Integrated core financial management system & services inclusive of acquisition, travel, & grants</u>
- High Level Timeline
 - February 2019 March 2019
 - 2 weeks to conduct work sessions
 - 4 weeks to conduct analysis and report out







Leading Change Why Transformation Efforts Fail



BEST OF HBR

Leaders who successfully transform businesses do eight things right (and they do them in the right order). Leading Change
Why Transformation Efforts Fail

by John P. Kotter

Included with this full-text Harvard Business Review article

1 Article Summar

The Idea in Brief—the core idea
The Idea in Practice—putting the idea to work

The idea in Fractice—putting the taea to work

2 Leading Change: Why Transformation Efforts Fa

10 Further Reading

A list of related materials, with annotations to guide further exploration of the article's ideas and applications

Reprint R0701

- 1. Establish a sense of urgency
- 2. Form a powerful guiding coalition
- 3. Create a vision
- 4. Communicate the vision
- 5. Empower others to act on the vision
- 6. Plan for and create short term wins
- 7. Consolidate improvements and produce more change
- 8. Institutionalize new approaches

