



# OIRM Update

Anthony A. Arnolie  
Director, OIRM

National Science Foundation

Office of Information and Resource Management

Division of Administrative Services  
Division of Human Resource Management  
Division of Information Systems

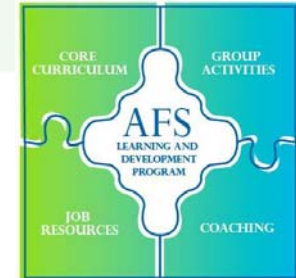


# Topics

- Human Capital Initiatives
- Surveys
- Information Technology
- NSF Outreach/New Initiatives



# Administrative Functions Study (AFS) Management Pilot



- The year-long pilot, which began in October 2007, recently passed the 6-month milestone
- **Benefits:**
  - Opportunities to network with others in the pilot Directorates
  - Sharing “best practices” with their peers
  - Using peers as a resource when dealing with challenges
- **Challenges:**
  - Helping Division staff adjust to their new role
  - Learning their new duties
- Final results expected by end of year



# Teleworking



- March 2008 – Results of *Telework Under the Microscope – A Report on NSF’s Telework Program*
  - Approximately 61% of NSF employees have telework agreement on file
  - 51% of employees telework; 32% on a regular basis
  - 52% are provided with government-owned laptop; 94% have high-speed internet connection at home
  - 67% of employees who manage teleworkers also telework themselves; 87% report that employees’ productivity increases or remains same while teleworking
  - Each NSF teleworker reclaims 62 hours of their life and saves \$1,201 per year
- Access NSF - Launch date: Summer 2008



# New Executive Transitions (NExT) Program

- *Expand NSF's executive capacity by quickly and effectively integrating new members into the executive corps*
  - Support transitions into NSF executive positions from outside the government, from other Federal agencies, and from within NSF
  - Provide executives the tools, information, skill-enhancement, and support to reach full performance as quickly as possible
  - Develop executive knowledge about NSF mission, culture, organization, people, and business processes



# New Employee Welcome (NEW) Program

- Revamping Program
  - Initial offer package
    - On line forms, information
  - Employee orientation
    - New welcome video
    - Provide full picture of NSF
      - Culture
      - Mission
      - Importance of both Directorate and Operations employees



# 2007 Customer Satisfaction Survey Results

- 4<sup>th</sup> consecutive year soliciting input
- 400 staff members (30%) completed survey
- Overall average essentially unchanged from '06
- Greatest improvement:
  - FedTraveler
  - Guest Travel
  - Email
  - Permanent Recruitment
- Areas requiring further attention:
  - Help Desk Responsiveness
  - Quality & Quantity of Learning Opportunities
  - Facilitation of Organizational Meetings, Retreats



# NSF Panelist Survey

- Survey of panelists who take part in Merit Review Process
  - Travel reservation process
  - Conference rooms
  - Laptop usage
  - Access to proposals
  - Badging
  - Science Fare
  - Overall quality of services
- Launch date: June 2008

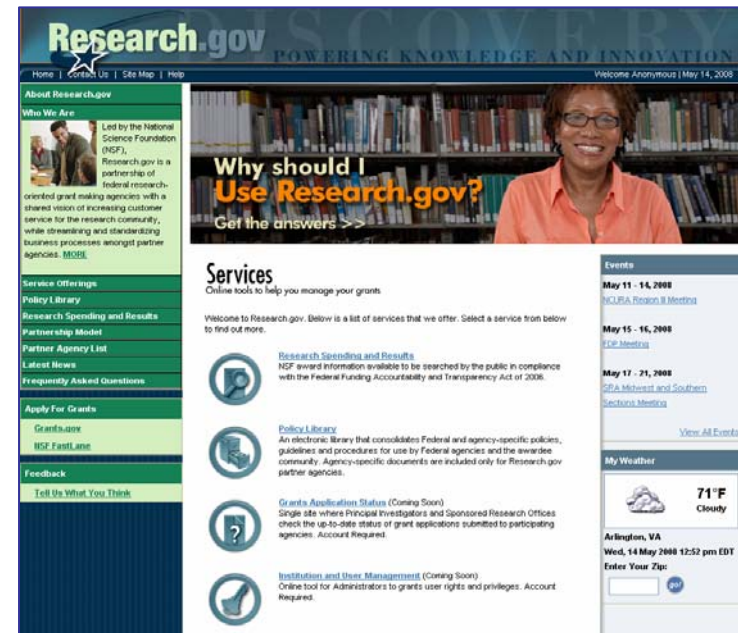




# Research.gov Reviewer Management Services



- Research.gov is a new initiative to:
  - Modernize FastLane by providing the research community with a menu of grants management and information services.
  - Provide NSF Program Staff with reviewer management services and tools to manage their portfolios of proposals and awards.
- The Reviewer Management initiative seeks to improve the identification, selection, assignment, and tracking of individuals.
- NSF will deliver Reviewer Management Services to Program Staff through the Research.gov Program Desktop (coming soon).





# Reviewer Management Priorities



**Directorates/Offices identified these services as the top priorities:**

- **Improve Quality and Usefulness of Reviewer and Proposal Information**
  - Provide better information and tools to minimize program workload surrounding search and selection of reviewers
  - Ease administration and logistics of assignment
- **Find Qualified Reviewer via NSF Information**
  - Increase data integrity and accuracy of reviewer information
- **Find Additional Qualified Reviewers via External Information Sources**
  - Broaden diversity and size of reviewer pool
  - Reduce burden of over utilized reviewers
- **Keep Reviewer Information Current (online profile maintenance)**
  - Consolidate Reviewer and PI information
  - Add new features to provide the incentive to keep information current
- **Check for Conflicts of Interest**
  - Apply analytical techniques and reporting to reviewer diversity, conflict of interest, and communication



# Reviewer Management Information Sessions



- During the month of June, OIRM and BFA will hold three information sessions open to all NSF staff.
- The purpose of these sessions is for staff to:
  - Learn how Research.gov Reviewer Management services will help them finding qualified reviewers
  - Find out about other future Research.gov “Program Desktop” services
  - Provide feedback
  - Ask questions





# GotGreen?



- New campaign to allow NSF to become a model **Green** Federal agency
- Recruiting **GotGreen?** representatives
  - Raise awareness of environmental impacts
  - Provide sustainable alternatives
  - Reduce NSF's environmental impact
- Launch date: Summer 2008



# Taste of Science





# Taste of Arlington





# Taste of Science





# North Carolina State College of Engineering



•12 OUTREACH PROGRAM  
NCSU College of Engineering





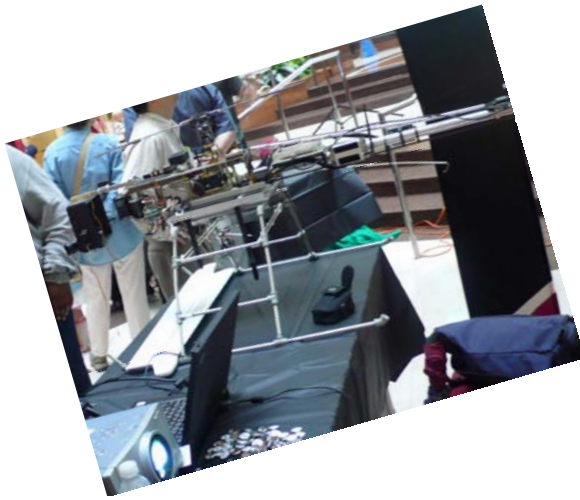


# Consortium for Ocean Leadership





# Drexel University





# Office of Polar Programs



National Science Foundation

Office of Information and Resource Management

Division of Administrative Services  
Division of Human Resource Management  
Division of Information Systems



# Food Chemistry





# NSF Science Assistants





# Cyberchase





# Fetch! with Ruff Ruffman





# Other PBS Programs







# Rolling Rainforest





# Space Traveler





# Port Discovery Children's Museum





# Children's Museum of Richmond



**Children's  
Museum**  
OF RICHMOND





# “Best ever NSF Taste of Science”

